

## Announcement 2018 - 01

## **PHL CORE System Maintenance**

The PHL Technology team has scheduled a system maintenance event for the CORE Seller Portal on Saturday, January 6, 2018, between 1 - 7 pm Eastern Standard Time.

Planet Home Lending takes security very seriously and will be upgrading the production infrastructure for enhanced security. To complete this upgrade, it is necessary to take the CORE Seller Portal down temporarily. During these maintenance hours the CORE Seller Portal will be offline and unavailable. Once the upgrade is complete and the CORE Seller Portal is on-line again, Sellers should not experience any processing delays.

We apologize for any inconvenience this may cause.

Please reach out to your Regional Sales Manager with any questions.